

BINAY KUMAR SHAW

TECHNICAL PROJECT MANAGER

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PROFESSIONAL SUMMARY

Technical Project Manager with 15+ years of experience leading cross-functional teams to deliver scalable SaaS and enterprise applications. Proven success in managing project lifecycles end-to-end from strategic planning to execution while driving agile transformation, stakeholder alignment, and measurable business growth. Adept at balancing technology, people, and process to deliver impact in fast-paced environments.

PROJECT MANAGEMENT SKILLS

Agile	Cross-Functional Leadership	Budget Control
Scrum	Delivery Governance	Program Roadmapping
Kanban	Risk & Issue Management	Process Optimization
Stakeholder Management	Resource Planning	Change Management
Sprint Planning	KPI Tracking	Continuous Improvement

TECHNICAL SKILLS

AWS	Confluence	NodeJS
CI/CD	Git	MongoDB
RESTful APIs	Docker	MySQL
Jira	Kubernetes	Laravel
Trello	ReactJS	Google Cloud Platform (GCP)

PROFESSIONAL EXPERIENCE

Technology Manager at TripBibo Travels Private Limited

Aug 2019 - Present

- Led cross-functional teams (engineering, product, QA, design) in Agile sprints to deliver SaaS CRM platform for 10K+ users.
- Owned project planning, sprint tracking, and stakeholder reporting through Jira dashboards.
- Managed project roadmap, prioritization, and resource allocation across parallel releases.
- Implemented Agile delivery practices, improving sprint velocity by 35% and release quality by 25%.
- Partnered with Product and Business teams to define KPIs, OKRs, and success metrics.
- Reduced vendor onboarding process from 72 hrs to 10 mins using process automation.

Technology Manager at SA Technologies

Nov 2017 - Aug 2019

- Managed concurrent client projects, balancing delivery timelines, resource allocation, and stakeholder expectations.
- Transitioned teams from waterfall to agile methodology, achieving 30% faster delivery.
- Oversaw project health metrics (velocity, burn-down, defect rate), reporting to senior management.
- Mentored junior PMs and tech leads on Agile execution and risk mitigation.

Technology Specialist at 123Greetings	Jan 2014 - Nov 2017
• Delivered mobile-first architecture for 123greetings.com, improving load speed and user engagement. • Collaborated with business teams to define technical roadmap and release milestones. • Reduced downtime by implementing proactive monitoring and performance tuning.	
Sr. Software Engineer at Techmodi Inc	Feb 2010 - Jan 2014
• Delivered full-stack web solutions and contributed to multiple enterprise-grade software rollouts.	

PROJECTS

TripBibo - SaaS-based Travel CRM Platform	Aug 2019 - Present
Role: Technology Manager	
Team Size: 21 (Developers, QA, UI/UX, and Product)	
Tech Stack: ReactJS, Laravel, MongoDB, AWS, CI/CD, RESTful APIs, Git, Jira	
Project Overview: TripBibo is a SaaS-based CRM platform built to empower India’s fragmented travel agent ecosystem. The platform automates lead management, itinerary creation, booking pipelines, and performance tracking serving as an end-to-end business management tool for travel agencies and B2B travel partners.	
Key Responsibilities: • End-to-End Project Ownership: Directed full project lifecycle from planning to deployment, aligning technical goals with business strategy. • Agile Delivery: Led sprint planning, backlog grooming, and release management in Jira, ensuring on-time delivery of all major milestones. • Cross-Functional Leadership: Coordinated product, design, QA, and DevOps teams to maintain seamless delivery workflows. • Stakeholder Management: Collaborated with founders, product owners, and customer teams to define requirements and prioritize roadmap items. • Process Optimization: Introduced CI/CD pipelines, automation testing, and Agile retrospectives, improving delivery velocity and quality. • Scalability & Architecture: Re-architected system modules to support 10,000+ concurrent users with improved uptime and reliability. • Team Development: Mentored and upskilled junior engineers, fostering a high-performance and learning-driven culture.	

EDUCATION

Bachelor of Computer Applications	Jan 2006 - Jan 2010
St. Xaviers College, Kolkata	

ADDITIONAL INFORMATION

• Languages: English, Hindi, Bengali, Marathi • Awards: Awarded "Employee of the Year" at S A Technologies in recognition of outstanding performance and contribution to the success of key projects.	
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